# Train the Trainer

December 13, 2023



### What this training is not.....

It is not all about the details of the FAFSA and ORSAA that you need to know.

It is about providing a framework for training

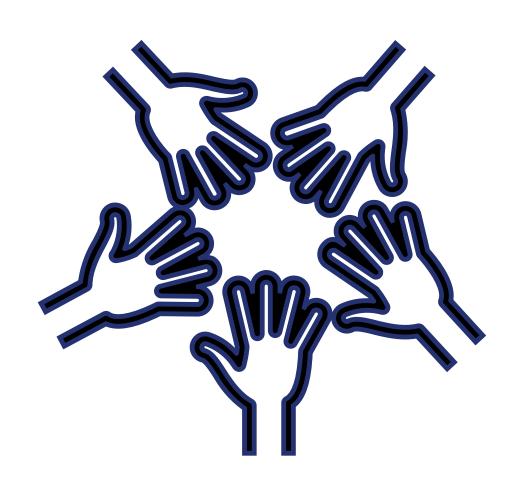


# Sample Agenda

### Seven step sample agenda

- Introductions and purpose of training
- What is changing with the FAFSA & ORSAA?
- Pre-work that should be done
- Where do I log in?
- 5 FAFSA & ORSAA walkthrough
- 6 After submission
- 7 Common questions

### 1. Introductions and purpose

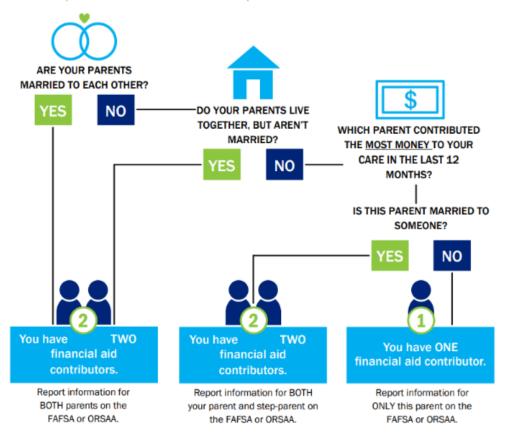


Help your volunteers get to know you and each other

Introduce them to the event

### 2. What is changing with the FAFSA & ORSAA?

Which parent's information do I need to provide on financial aid forms?



Provide a brief overview of changes related to the FAFSA and ORSAA.

Things you might talk with your volunteers about....

No need for tax information—the Data Retrieval Tool is here

### Language changes:

- EFC is now SAI
- SAR is now FAFSA Submission Summary
- FAFSA Parent is now Contributor

The form is now available in 12 languages, including English, so volunteers can/should encourage families to use the one that is most comfortable for them

Students can list up to 20 colleges (previously, it was 10)

### 3. Pre-work



What should students and families have prepared ahead of time?

- Individual emails
- FSA ID (for those completing FAFSA)

## 4. Where do I log in?

Application for Federal Student Aid (FAFSA) or the Oregon Student Aid Application (ORSAA). These applications compile financial information and other details about students and families, which the US Department of Education and the State of Oregon use to determine financial need and eligibility for various financial aid opportunities. Both the 2024-25 FAFSA and ORSAA will open by December 31, 2023.



### Which Form Do I Submit?

Use the information below to help you decide which financial aid form you need to submit.

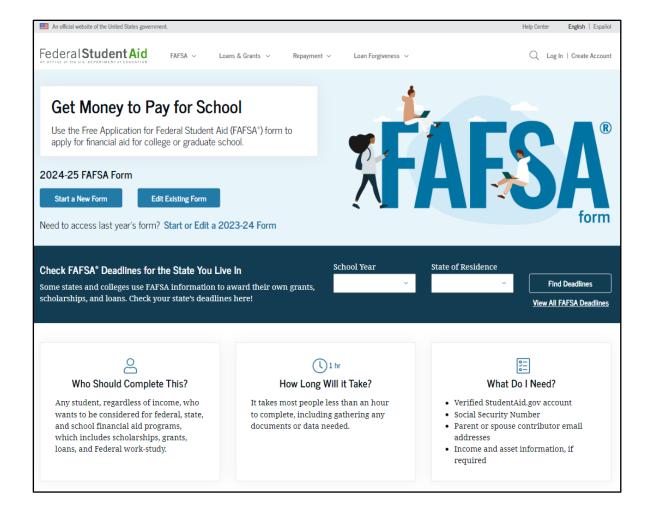
Who Submits the FAFSA?

4

Who Submits the ORSAA?

+

## 4. Where do I log in, continued...





### Sign In

#### Email



#### Password



If you previously created an account on this site, use your user name (email address) and password to log into this site. If you forgot your password, use the "Forgot Password" link below. Otherwise, please create a New User account. Be sure to use a personal, permanent email address.

If you need technical support, contact us at (503) 510-9451 or at ORSAAHelp@hecc.oregon.gov

Close

Remember me

Reset your Password

SIGN IN

Don't have an account? Sign Up

### 5. FAFSA & ORSAA walkthrough







2024-25



Last Updated on 11/16/2024

Learn About This Prototype

### **New Application**

Select a test user to begin a new application

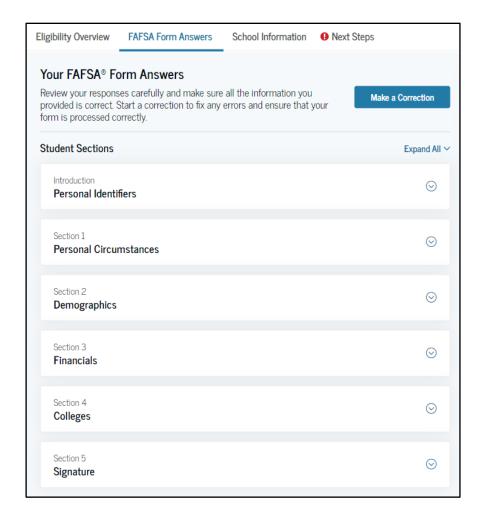
Raya Tran

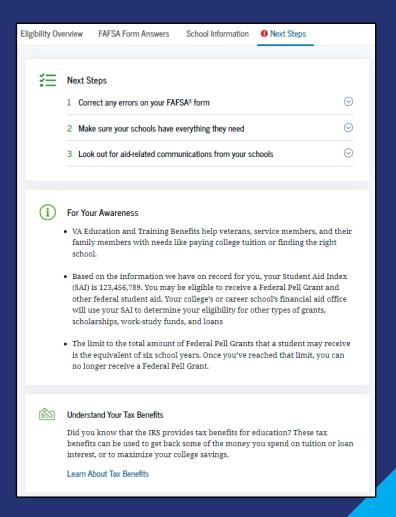
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Launch This User

### 6. After submission





### 7. Common questions

Walk volunteers through common questions they might expect to receive and their answers

- How do I set up my FSA ID?
- What if my parent does not have a SSN?
- Which parent is my contributor?

# Other considerations

### What if students and families don't come prepared?



### Who is the brain?



### Resources for you



- OSAC
- Federal Student Aid
- Financial Aid Offices at colleges/universities
- Others?

# Before you go.....



## oregongoestocollege.org

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